GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA

UNSTARRED QUESTION NO:5165
ANSWERED ON:27.04.2000
UNPLEASANT FLIGHT TO INDIA
GADDE RAMAMOHAN;GORDHANBHAI JAVIA;M.V.V.S MURTHI;SHIVAJI MANE

Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether attention of the Government has been drawn to the news-item captioned `An unpleasant flight to India` appeared in the `Hindu` dated April 1, 2000;

(b) if so, the details thereof;

(c) whether the Government have made any inquiry in this regard;

(d) if so, the details thereof; and

(e) the action taken or proposed to be taken by the Government against the guilty officials so that such type of incident not occur in future?

Answer

THE MINISTER OF CIVIL AVIATION

(SHRI SHARAD YADAV)

(a),(b),(c),(d) and (e): Yes, Sir. Due to oversight, Two passengers (staff of Iberia Airline) holding tickets for Paris/Delhi (staff on leave - non-revenue ticket) on AI 140/25th March, 2000 were booked to Mumbai and their baggages tagged to Mumbai. This was detected by the passengers on Board. However, due to security reasons, the passengers as well as their baggages were deplaned at Mumbai. The passengers then bought tickets for Bombay/Delhi sector to travel to their ultimate destination. The mistake committed could have been detected at the check-in point either by the check-in staff or by the passengers themselves on verifying their boarding cards. Since Air France is Air India`s handling agents at Paris, the matter has beentaken up with them to ensure such incidents do not recur.